

# Chinese warranty terms

Dear Customer,

## **“Three Included Services” Terms And Conditions :**

1. This certificate is an official “Three Included” certificate for Hasselblad consumer electronic products. By presenting this certificate and valid proof of purchase, the consumer will get cover and service at a Hasselblad authorised service centre under The People’s Republic of China “Three Included” by law, which includes repair, replacement and refund services.
2. You need to present this certificate to the service centre to claim the “Three Included” service.
3. This certificate will not cover any third party liabilities, which include any liability caused by this product such as instant damage or damage that might appear in the future, or any profit lost that is related to this product.
4. To claim the “Three Included” service, you must backup all important data and information on your device before delivering it to the service centre. The service centre is not responsible for any data being browsed, replaced or deleted, or if they are unable to recover any data stored.
5. All replaced parts under “Three Included” will not be returned to the customer.
6. The “Three Included” valid period calculation method is the same as stated in the “Three Included Service” by law.
7. If any terms stated on this certificate do not match the “Three Included Service” by law, final right will follow and belong to the “Three Included Service” by law.

## **Terms And Conditions Which Will Not Be Covered Under The “Three Included Service” By Law :**

1. If the customer cannot present this original certificate and valid proof of purchase sales receipt to the service centre.
2. The certificate is damaged, amended or information / data on this certificate does not match the product (such as product model, serial number on the product).
3. Natural wear and tear (such as battery, gears and all moving parts).
4. Damage caused by thunder strike and any other electricity problem.
5. Damage caused by any kind of accident, act of God, war etc.
6. Product has been disassembled, modified / repaired by a third party other than a Hasselblad authorised service centre.
7. Damaged caused by using third part accessory (such as a rechargeable battery), third party software / firmware which is supplied with and may be pre-installed with this product.
8. Damage caused by any kind of fluid, humidity, external pressure, impact damage, dropped or misuse etc.
9. Damage caused by using illegal / pirated software or infected by a computer virus.
10. No compliance to the “Three Included Service” by law description.
11. Exceed the “Three Included Service” by law description.
12. Damage caused by not following the user manual’s instruction to operate / maintain / protect this product.
13. Product which is not sold by Hasselblad (The People’s Republic of China).

For more information on the Three Included Service, please click [here](#)



**H A S S E L B L A D**