

Canadian guarantee terms

General Terms and Conditions

Hasselblad hereby warrants, subject to the terms and conditions herein set forth, this product against defect in material and workmanship during the specified warranty period. In the event of a defect of material or workmanship during the specified warranty period, Hasselblad will repair the same, effecting all necessary parts replacements with either new or refurbished parts, without charge for either parts or labour.

The warranty period is as follows:

Parts & Labour: TWO years from the date of original purchase at retail.

Unauthorized Repair, Abuse, etc.

The unit must not have been previously altered, modified, repaired or serviced by anyone other than the service facilities authorized by Hasselblad to render such services. The serial number on the unit must not have been altered or removed. The unit must not have been subject to accident, misuse, abuse or operated contrary to the instructions contained in the Operations Manual, or used for commercial purposes, or used as a rental unit at any time prior to or after original purchase at retail.

Proper Delivery

The unit must be shipped, freight prepaid, or delivered to one of the nearest Hasselblad service facilities in Canada in either its original package or similar package affording an equal degree of protection, and with instructions indicating a location within Canada to which the unit must be returned. The repaired unit will be returned to the customer freight prepaid. All accessories that are enclosed with the unit must be listed individually on the packing slip for the shipping documentation. Hasselblad shall have no liability whatsoever for loss or damage to such accessories if they are not listed. Defective accessories should be returned to Hasselblad as a separate repair item.

Proof of Date of Purchase

The limited warranty applies to the product from the original date of purchase at retail. Therefore, the owner must furnish proof of original purchase at retail.

Subject Limitations

This limited warranty does not extend to batteries, or to parts wearing out due to normal wear and tear, nor does it cover regular product maintenance such as cleaning, lubrication or check-ups.

This warranty is only valid in Canada

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, AND WHETHER ARISING BY LAW, BY STATUTE, BY COURSE OF DEALING OR USAGE OF TRADE, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY, MERCHANTABILITY QUALITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. UNDER NO CIRCUMSTANCES SHALL HASSELBLAD BE LIABLE FOR AN AMOUNT GREATER THAN THE ACTUAL PURCHASE PRICE OF THE UNIT OR FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES SUSTAINED IN CONNECTION WITH SAID UNIT AND HASSELBLAD NEITHER ASSUMES NOR AUTHORIZES ANY REPRESENTATIVE OR OTHER PERSON TO ASSUME FOR IT ANY OBLIGATION OR LIABILITY OTHER THAN SUCH AS IS EXPRESSLY SET FORTH HEREIN. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES AND CONDITIONS.

Product Registration

Thank you for choosing a Hasselblad product. At Hasselblad we strive to create products of the highest quality to enhance your experience and enjoyment. To provide the best support for your product, we request that you complete a product registration form at www.hasselblad-stellar.com within 90 days of purchase.

